



Position: **Network Security and Abuse Analyst**

Location: Downtown Orlando, FL

Work Status: Part Time

Now is your chance to work with one of the largest bandwidth and web hosting providers in Florida! Presently ranked among the top 50 web hosts in the world, HostDime.com manages and owns its own datacenter housing over 1700 servers and hosting over 100,000 shared domains. HostDime provides web site hosting, domain name registration, dedicated servers, co-location, high speed internet, and voice-over-ip solutions for a domestic and international market.

Position Summary: This position is responsible for several aspects of the daily abuse and security workflow of our network; monitoring queues and keeping up with incidents. This position will be expected to operate scripts and conduct manual scans of hosting accounts. A high level of thought is required in order to attack these issues proactively and fix vulnerabilities that could potentially arise in the future. All applicants should be customer service oriented and must be able to relate any technical issue to layman's terms.

Required skills and qualifications:

- Good communication and observation skills
- Experience and understanding of network security
- Ability to take ownership and resolve abuse and security issues
- Ability to prioritize based on team needs
- Detailed Linux knowledge and the ability to self-learn as needed
- Understanding of server maintenance
- Basic Unix shell scripting knowledge is preferred
- Complete understanding of general IT protocols and port numbers

Job Responsibilities include but are not limited to:

- Carrying out network security tracking procedures as assigned
- Monitoring the companies trouble-ticket system
- Handling escalated abuse issues and policy-related incidents
- Carrying out security audits of customer sites for insecure software and permissions
- Providing training on abuse issues and procedures to support personnel
- Outbound phone calls to customers when needed
- Other security related tasks as assigned by management

We are looking for a highly motivated and skilled individual who is able to excel in a dynamic environment.

This position is excellent for CS/IT/IS based majors looking for support experience. Do you have a minor in SCAN (Secure Computing and Networking)? Now's the perfect time to gain some real work experience in your field!

Please visit hostdime.com for company information and contact Michael Kahn at 407-756-1126 / mike.k@hostdime.com to inquire about this position.