



Position: **Linux Server Analyst**

Location: Downtown Orlando, FL

Work Status: Part Time

Now is your chance to work with one of the largest bandwidth and internet service providers in Florida. Presently ranked among the top 50 web hosts in the world, HostDime.com and subsidiary companies, SurpassHosting.com, Hasweb.com, manage and own a state of the art datacenter housing over 2000 servers and hosting over 500,000 domains.

HostDime provides web site hosting, domain name registration, dedicated servers, co-location, high speed internet, and voice-over-ip solutions for a domestic and international market.

Required Skills and Qualifications

Must have experience in the following:

- Basic windows systems and internet account handling/administration
- Understanding of general IT technology skill set
- Troubleshooting experience with web applications
- Excellent phone/client communication skills

Desired Skills:

- Analytical troubleshooting skills in a support environment
- Knowledge of TCP/IP and HTTP protocols
- HTML/PHP
- SQL server
- SSH
- System administration and web infrastructure support experience on Linux servers running Apache web server
- DNS setup and troubleshooting experience

Job Responsibilities include but are not limited to:

- Maintain stable client base and server environment
- Support for clients hosting services
- Presales questions, account upgrades and downgrades, add-on software and services
- Escalate issues to appropriate departments
- Strong troubleshooting skills
- Responsive and adaptive communication skills
- Server management

We are looking for a highly motivated and skilled individual who is able to excel in a dynamic environment.

This position is excellent for CS/IT/MIS based majors looking for support experience, which is required for almost every post entry level IT position. This position leads to growth in many different departments in our offices and NOC (network operations center).

Please visit HostDime.com for company information and contact Michael Kahn at 407-756-1126 / mike.k@hostdime.com to inquire about this position.