



// Server Analyst I

HostDime.com
12001 Science Drive
Suite 175
Orlando, FL 32826
Work Status: Part Time

Now is your chance to work with one of the largest internet service web hosting providers in Florida with a rapidly growing international presence. HostDime.com manages and owns a state of the art datacenter in Orlando, Florida housing over 3000 servers and hosting over 500,000 websites. We have offices in five countries; Brazil, Mexico, Israel, Colombia, India, and datacenter space in many others. HostDime provides domain registration, dedicated servers, co-location, and web hosting solutions for a domestic and international market. We employ a local workforce of over 50% current UCF students and we are dedicated to the community and to new employee development.

Required Skills and Qualifications

Must have experience in the following:

- Basic windows systems and internet account handling/administration
- Understanding of general IT technology skill set
- Troubleshooting experience with web applications
- Excellent phone/client communication skills

Desired Skills:

- Analytical troubleshooting skills in a support environment
- Knowledge of IP protocol suite
- HTML/PHP
- Apache/ MySQL
- Command line familiarity, configuration file handling experience
- System administration, web infrastructure support experience
- DNS setup and troubleshooting experience
- cPanel / IIS

Job Responsibilities include but are not limited to:

- Maintain stable client base and server environment
- Support for clients hosting services
- Presales questions, account upgrades and downgrades, add-on software and services
- Escalate issues to appropriate departments
- Strong troubleshooting skills
- Responsive and adaptive communication skills
- Server and incident management

We are looking for highly motivated and skilled individuals who are able to excel in a dynamic

environment. This position is excellent for 3rd, and 4th year CS/IT/MIS majors looking for support experience which is required for almost every post entry level IT position. This position leads to growth in many different departments in our offices and Network Operations Center.

Please visit HostDime.com for company information and contact Michael Kahn at 407-756-1126 / mike.k@hostdime.com to apply for this position.