

## DATA CENTER OPERATIONS DEPLOYMENT TECHNICIAN

**Department:** Data Center Operations

**Location:** Orlando, FL

**Work Status:** Full-time, Part-time

**Reporting to:** Inventory and Deployment Manager

**Essential functions include, but are not limited to:**

- Assist with server provisioning, building, upgrading, configuring, and canceling.
- Performing racking, cabling, and labeling of servers on the appropriate data center floors.
- Receiving and tracking shipped hardware components.
- Auditing, testing, installing, and upgrading server hardware.
- Keeping the inventory system updated while you work.
- Communicating professionally with clients and staff when resolving issues or providing assistance.
- Creating additional documentation for the department as necessary.
- Contributing to efforts and projects in the department to help improve or maintain best server deployment practices.
- Assisting with server maintenance and verifying upgrades.
- Monitor and addressing order, upgrade, and cancellation queues.
- Escalating issues appropriately.

**Qualifications:**

- Self-motivated and result-oriented.
- Work independently or as part of a team as necessary.
- Comfortable with command-line interfaces.
- Dexterity of hands and fingers to operate any required equipment.
- Ability to prioritize and complete tasks efficiently and effectively.
- Good critical thinking skills.
- Good professional communication skills with various mediums.
- Excellent attention to detail, organizational and analytical skills.
- Familiarity of server hardware terms.
- Ability to self-educate as necessary.
- Ability to lift at least 40lbs without assistance.
- Ability to work standing up for prolonged periods of time.
- Ability to bend or crouch as needed.

**Desired Skills:**

- Bachelor's Degree or Certification(s) in a related field.
- Comfortable working in multiple OS environments.
- Advanced hardware knowledge.
- Knowledge of cPanel / Plesk / Linux / Windows systems.
- Understanding and experience with server upgrades.
- Experience working in a data center.
- Basic BASH and/or Python scripting skill.
- RHEL and/or Debian CLI proficiency with a strong emphasis on RHEL derivatives.